

SERVICE REPORT

USA

SAF-HOLLAND, Inc.
1950 Industrial Blvd.
Muskegon, MI USA 49442

Fax: 800.356.3929

CANADA

SAF-HOLLAND, Canada Ltd.
P.O. Box 1639
Woodstock, ON N4S 0A8

Fax: 519.537.7913



SAF-HOLLAND Group

INSTRUCTIONS:

- Please download this form and complete all of the information requested on this report by filling in all appropriate fields.
- iPhone/iPad users - fillable function only works with Adobe Acrobat app available free in the app store.
- Click here to submit completed report to SAF-HOLLAND Customer Service, or Click here to print a copy and fax to one of the numbers listed above.
- On receipt of the report, SAF-HOLLAND will send you a claim number. It is important to keep this claim number as it applies to the complete handling of this transaction, such as inquiries, invoicing, etc.
- You may be required to return claimed part(s) or supply for photos for evaluation.

SAF-HOLLAND USE ONLY

Claim Number

Reference

COMPANY ADDRESS & CONTACT PERSON

Contact Company:

Contact Name:

Street Address:

City:

State/Prov.:

Zip/Postal Code:

Telephone:

Fax:

E-Mail:

VEHICLE OWNER

Contact Company:

Contact Name:

Street Address:

City:

State/Prov.:

Zip/Postal Code:

Telephone:

E-Mail:

Vehicle Unit Number:

REPAIR / SHIP-TO FACILITY (If Different From Above)

Contact Company:

Contact Name:

Street Address:

City:

State/Prov.:

Zip/Postal Code:

Telephone:

E-Mail:

VEHICLE INFORMATION (TRACTOR / TRUCK / TRAILER)

Vehicle Manufacturer:

VIN:

Date-in-Service:

Mileage / Hours:

No. of Axles:

Gross Vehicle Weight:

Vehicle Type:

Van

Tanker

Dry Bulk Tanker

Flatbed

End & Side Dump (Framed)

End Dump (Frameless)

Bottom Dump

Lowboy

Concrete Mixer

Other

Vehicle Axle

Configuration:

Other:

COMPLAINT INFORMATION & REPAIR DESCRIPTION

Failed Part Number:

Date of Failure:

Aftermarket Installation:

Yes

No

If Yes - Date Installed:

Mileage:

Unit Out-of-Service:

Yes

No

CONTINUED

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COMPLAINT INFORMATION (Continued)

Please fill in the Part Number and/or Serial number/Date Code only for the product applicable to your complaint

FIFTH WHEELS	KINGPINS	Part No.
LANDING GEAR	COUPLER PRODUCTS	Serial No.
TRUCK/BUS SUSPENSIONS	LIFTGATES	Date Code
TRAILER SUSPENSIONS		

POSITION ON VEHICLE (for Truck or Trailer Suspensions)

	ROADSIDE	CURBSIDE	LIFT AXLE
1st axle			
2nd axle			
3rd axle			
4th axle			
5th axle			
Permitted Axle Loads:			Tire Size:

Can't locate your Part Number, Serial Number or Date Code? Click the appropriate product image (and options if available) below to view the most common locations.



FIFTH WHEELS



LANDING GEAR



TRUCK / BUS SUSPENSIONS



TRAILER SUSPENSIONS



KINGPINS



COUPLING PRODUCTS



LIFTGATES